



\*\* The Chairman of the meeting, being of the opinion that the meeting was to be convened urgently in accordance with the provision of section 100(b)4(B) of the Local Government Act 1972, as a matter of urgency by reason of special circumstance i.e. to discuss the Major incident of Storm Bert and the recovery operations in place. \*\*

### **RHONDDA CYNON TAF COUNCIL MAJOR INCIDENT RECOVERY BOARD**

Minutes of the hybrid meeting of the Major Incident Recovery Board meeting held on Monday, 25 November 2024 at 2.30 pm

#### **County Borough Councillors - Major Incident Recovery Board Members in attendance:-**

Councillor A Morgan ( Chair)    Councillor M Webber  
Councillor M Norris    Councillor A Crimmings

#### **Invited Cabinet Member**

Councillor B Harris    Councillor R Lewis    Councillor T Leyshon

#### **Other Members in Attendance:**

Councillor R Davis

#### **Officers in attendance**

Mr C Hanagan, Service Director of Democratic Services & Communication  
Mr B Davies, Deputy Chief Executive and Group Director of Finance, Digital and Frontline Services  
Mr A Wilkins, Director of Legal Services and Democratic Services  
Mr R Evans, Director of Human Resources  
Mr S Gale, Director of Prosperity & Development  
Mr S Williams, Director for Highways, Streetcare and Transportation Services  
Ms G Davies, Director of Education and Inclusion Services  
Mr N Elliott, Director of Social Services  
Mr P Mee, Chief Executive  
C Emery, Interim Head Of Community Safety and Community Housing  
Ms C O'Neill, Strategic Arts & Culture Manager  
Mr A Stone, Head of Flood Risk Management and Strategic Projects

#### **Partner Organisations**

Mr D Letellier – Natural Resources Wales  
Mr S Wilson – Dwr Cymru Welsh Water  
Mr C Hadfield – South Wales Fire & Rescue

## **1 Welcome**

The Leader welcomed the attendees to the inaugural meeting of the Board following the flooding event of Storm Bert.

## **2 DECLARATION OF INTEREST**

In accordance with the Councils code of conduct there were no declarations of interest pertaining to the agenda.

## **3 TERMS OF REFERENCE**

The Service Director, Democratic Services presented to Members the Terms of Reference for the Board, which formed part of the Leaders Scheme of Delegation. Members were advised that the Board has been established to ensure an Authority-wide approach in the delivery of services and the prioritisation of resources in relation to any major incident, causing detrimental effect to the communities of the County Borough.

Members **RESOLVED** to note the Terms of Reference.

#### **4 MAJOR INCIDENT IMPACT & RECOVERY REPORT**

The following updates were provided by Council Officers and Key Partners in respect of the major weather incident 'Storm Bert':

The Chief Executive provided an overview of the incident and the impact on the County Borough:

- Major incident with significant impact due to significant rainfall over short time period
- Significant volume of contacts from customers
- Impact on buildings across multiple locations across the County Borough
- Preparatory work undertaken in advance of potential amber weather warning, although this amber warning never manifested.
- First Class response provided during the Storm
- Rapid level and volume of rainfall resulted in the Council declaring a major incident on the 24<sup>th</sup> November
- No demand for emergency or temporary accommodation
- Water contamination issues in Rhondda with 'Boiled Water' precautions measures in place
- Need to assess damage and collate detail of impact
- Voluntary Sector providing further assistance and helping to co-ordinate
- Business continuity is a priority
- Acknowledges the distressing impact on those affected and those re-affected

Director Highways Streetcare and Transportation Services.

- Officers out assessing damages across the County Borough
- Environmental Health Officers also assisting with door knocking gathering information
- 159 investigations taking place – teamed up with EHO officers to reduce as much disruption to residence as possible
- Information gathering - 5 Teams split into different areas (preventing duplication of information gathering)
- Developing centralised database which will need cleansing to ensure as accurate as possible
- Will review information once gathered to establish extent of damage and recovery plans needed
- Working with Housing Associations
- Supporting residence with provision of skips
- Production of s.19 reports when appropriate
- Minor issue with Tylorstown Tip
- Based on current information 125 properties have been affected

(potential to increase to 150)

#### Director Corporate Estates

- 26 sites affected - reported through to One Stop shops

#### Director of Social Services

- Evacuated one children's home which housed three young people
- One elderly resident who received home care was transferred to care home
- No issues reported with Care homes or Day centres

#### Director of Prosperity and Development

- Mill Street Pontypridd main Town Centre location affected
- 6 businesses affected – looking at how can support
- Treforest Estate and Nantgarw Industrial Estate also pockets of flooding, although better prepared following previous flooding incidents
- Will continue to monitor other areas across the County Borough

#### Housing

- Upper Rhondda Homes impacted
- Rest Centres and Contact Centres created
- Linked in with Housing Association partners
- No temporary housing provision needed to be provided but will continue to review.

#### Education

- One school affected – Practical Measures put in place to allow school to open today
- Minor issues in other schools across the County Borough
- Bottled water received to those schools affected with 'boiled water' notice
- Community Meals – all delivered today.

#### NRW

- Prepared for an amber warning with Roads double manned
- Level of preparation was proportionate to the level of warning received
- Benefit from working with partners – need to start earlier
- River gauges all broke Storm Dennis records
- Need to review our processes and modelling management arrangements – Need to establish whether issuing of flood warning was timely - did timings of alerts provided sufficient time for action
- Need to review flood defences put in place in respect of Zion Street
- Several investigation ongoing across SW – data analysis and level of support sufficient
- Review assets
- Lots of data to analyse to assist us with our recovery plans

#### SWFR

- Declared Operational Willow Back during Storm Bert - Reached out to other Fire and Rescue Authorities to assist during the event with calls
- 9:10am called major incident - 75% available assets deployed on the ground and hallmark of Storm Dennis
- 134 calls received in relation to Pontypridd
- 110 incidents attended

- Co-ordinated assets across South Wales
- Strong position following Storm Dennis lessons learned – PPE and training for Frontline crews
- Partnerships worked well
- No significant injuries reported during Storm Event.

#### DCWW

##### Waste Water

- Worked slightly better than Storm Dennis – Lot resilience work - less pumping stations out of action.
- Temporary Issue in Cynon but now restored
- Number of Teams looking at Sewer Crossways, integrity and Sewerage Networks

##### Clean Water

- Tynywaun water treatments works – treated water tank suffered ingress from flooding
- 12 thousand properties on boil water notice until remedial work on tank is complete - although samples showing no contamination – precautionary approach
- Developing compensation scheme for domestic customers and businesses.
- Temporary bottle water stations provided – looking for further suitable sites
- Priority services bottle water delivered.

The Leader thanked all attendees for their updates and honest overview of the current position within Rhondda Cynon Taf. The Leader spoke of the importance of partnership working, the support needed from all partners when a major incident has been called and the continued assessment and reviews that needed to be undertaken to establish the damage and the recovery plans and processes needed to be put in place.

The Deputy Leader thanked all staff and partners who had worked tirelessly over the 48 hour period, helping to make communities safe. This thanks was echoed by the Leader. The Deputy Leader referenced that although we can never eliminate flooding, we need to continue to ensure we minimise its affects.

Before concluding the meeting, the Leader confirmed that a further meeting of the board was scheduled for the 28<sup>th</sup> November where further information could be gathered from all partners in relation to the extent of the damage / properties and infrastructure affected and the next steps to recovery.

#### **RESOLVED:**

- To note the actions taken forward following the calling of a Major Incident in relation to Storm Bret – November 2024 within Rhondda Cynon Taf Council by the Council and partner organisations;
- To provide further detail of the work undertaken and the plans and processes needed to be put in place for recovery, following further consideration and review of the incident at the Board's next meeting on the 28<sup>th</sup> November.

**This meeting closed at 3.30 pm**

**A Morgan  
Chairman.**