



RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

CABINET

20TH NOVEMBER 2023

LEARNING DISABILITY DAY SERVICES OFFER

REPORT OF DIRECTOR OF SOCIAL SERVICES IN DISCUSSION WITH CLLR G CAPLE, CABINET MEMBER FOR HEALTH AND SOCIAL CARE

1. PURPOSE OF THE REPORT

- 1.1 This report informs the Cabinet of the outcome of the consultation on the proposed co-produced Day Services Strategy and operating model for people with a learning disability. It also sets out recommendations regarding the next steps for the remodelling of the Council's day services in line with the Day Service Strategy and operating model.

2. RECOMMENDATIONS

It is recommended that Cabinet:

- 2.1 Considers the feedback to the consultation on the proposed co-produced Day Services Strategy and operating model for people with a learning disability and the information provided in this report, the Equality Impact Assessment (including Socio-Economic Duty) and Welsh Language Impact Assessment.
- 2.2 Subject to 2.1 above, approves the implementation of the proposed co-produced Day Services Strategy and operating model for people with a learning disability as consulted upon, including the proposed commissioning intentions and market developments as part of the planned learning disability transformation programme.
- 2.3 Subject to 2.2 above, approves the remodelling of the Council's day service provision to a new East and West structure, including smaller community-based groups to ensure that services are delivered in a way that achieves the best possible individual outcomes for people, based on need and demand, whilst making the best use of Council resources.
- 2.4 Subject to 2.2 above, approves the permanent decommissioning of Treforest Learning Curve which has been closed since February 2020, due to significant damage sustained by Storm Dennis.

2.5 Subject to 2.2 above, approves a co-produced review of the Council's work-based projects to explore alternative care and support options for individuals who access them with commissioned third sector and supported living providers, and supported employment agencies and employers to better meet their personal outcomes while being more cost effective.

3. REASONS FOR RECOMMENDATIONS

3.1 The need to improve adult social care services is a key priority for Rhondda Cynon Taf and without transforming the way that services are provided, it would not be possible to meet people's changing expectations and needs within the resources available.

3.2 In order to achieve the transformation required and ensure the Council's day services offer meets the aspirations of current and future people with a learning disability and their families, a co-produced draft Day Services Strategy and operating model has been developed to address user led "My Day My Way" engagement priorities.

3.3 Recent consultation undertaken supports implementation of the co-produced Day Services Strategy and operating model, thereby ensuring that the Council's future day services offer for people with a learning disability achieves the best possible individual outcomes for people, whilst making the best use of Council resources.

4. BACKGROUND

4.1 [In July 2021](#), the Cabinet considered a report on the Council's learning disability day services offer. The report provided key information, including feedback from engagement activity already undertaken by Cwm Taf People First, which evidenced the need to transform the Council's day service provision for people with a learning disability. As a result, Cabinet agreed:

- the on-going engagement with people with a learning disability, their families and carers, staff and partners and the proposal to co-produce a new Day Opportunities Strategy to transform the Council's current day service offer and future service provision;
- to receive a further report that presents the co-produced draft Day Services Strategy for people with a learning disability for approval prior to formal public consultation.

4.2 [In May 2023](#), the Cabinet considered a report on the extensive user led "My Day, My Way" engagement activity undertaken in the development of a new co-produced draft Day Services Strategy and operating model proposal for people with a learning disability.

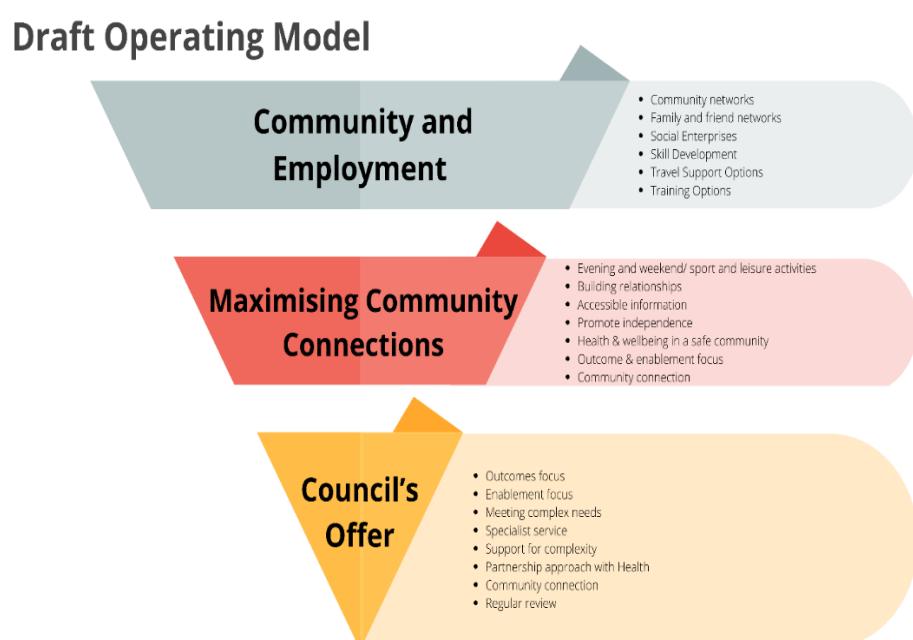
4.3 A copy of the “My Day My Way” engagement activity and feedback can be viewed at https://www.youtube.com/watch?v=T75_c3RNi1A. The priorities people have told us that they want to be addressed include:

- people feel safe and healthy.
- building community connections.
- maximising digital engagement and building and improving connections.
- providing more accessible options during the daytime, evening, and weekends.
- people receive the best support to suit their needs, including more paid employment and volunteering opportunities.
- improving access to public transport which meets people's needs.
- people have a good place to live.

4.4 Member's will recall that in order to respond to what people told us through the “My Day My Way” engagement, it was proposed that we refocus the delivery of the Council’s day services based on this feedback as well as national and local priorities and good practice evidence. The proposal presented to the Cabinet in May 2023 was to move away from approaches of solely providing ‘day care in centres’ to instead focus on key strategic priorities for people with a learning disability and support the way in which the Council provides and commissions day services for the future. A new co-produced draft Day Services Strategy, shown in the infographic below, was developed from what people told us during the “My Day My Way” engagement, setting out the priorities needed to shape the Council’s day services offer.



- 4.5 Members will also recall that the regaining and developing of new skills, as well as the promotion of independence and wellbeing are essential elements within the draft co-produced Day Services Strategy. It was recognised that people benefiting from day services will have different levels of need and that this might change over time as people's needs increase due to age or illness or as people gain independence. Therefore, the Cabinet in May 2023 was also presented with an operating model, as shown in the infographic below, focused on three levels of support in acknowledgement that some people require a relatively short period of support to realise their aspirations whereas others may need longer term specialist intensive support.



Level 1: Community and Employment Offer

- 4.6 At this level people will be encouraged to recognise their existing strengths and support networks and / or community support options to maintain their health and wellbeing. This offer would promote independence, sustainability and prevent a reliance on longer-term or more intensive support provision. It would include the routine use of community resources such as leisure services, libraries, and open access groups to provide activities and social contacts for people within a community setting.
- 4.7 This offer would also focus on the use of community resources to provide activities such as training, volunteering, and employment for people within their local community.

Level 2: Maximising Community Connections

- 4.8 At this level there would be a focus on enabling individuals to regain their independence, with support for them to connect to their communities over a period of time. This could involve a programme of support which enables people to lead on developing their own services and deliver more themselves, including within a day centre environment which aims to enable people to achieve greater independence.
- 4.9 This level would be suitable for people with higher support needs and may involve development of microenterprises, pooling direct payments and supporting the community hubs. A differing commissioning approach is needed to achieve fundamental changes and based upon delivering an outcome focused approach, and maximising what the community can offer.

Level 3: Council's Offer

- 4.10 At this level there would be a focus on developing specialist support for people with complex needs, including those with physical and multiple learning disabilities. This would involve care and support with a focus on an individual's health and wellbeing with the involvement of multi-disciplinary teams (e.g. health, care management). Individuals would be supported to be able to access community-based groups like everyone else but may also involve an element of centre-based support. This offer would be suitable for people with more complex needs, in which dedicated staff would provide person-centred support, whilst offering choices and activities to enhance people's outcomes.
- 4.11 The in-house Complex Autism Service is a good example of how such tailored specialist support offers a preventative approach whilst individuals move through pathways into less intensive support.
- 4.12 Under this level, it is proposed:
- that the Council's day service provision is remodelled to a new East and West structure, including smaller community-based groups to ensure that services are delivered in a way that achieves the best possible individual outcomes for people, based on need and demand, whilst making the best use of Council resources.
 - that Treforest Learning Curve Day Centre would be permanently decommissioned with the continuation of the existing current provision received by people who previously accessed the Centre prior to its temporary closure in February 2020.

5. CONSULTATION FEEDBACK ON THE CO-PRODUCED DRAFT DAY SERVICES STRATEGY AND OPERATING MODEL PROPOSAL

- 5.1 At its meeting in May 2023, the Cabinet gave approval to consult on the proposed Day Services Strategy and operating model to help shape our learning disabilities service offer and to ensure that services are arranged and delivered in a way that achieves the best possible individual outcomes for people, whilst making the best use of Council resources.
- 5.2 Consultation started on 31st May 2023 and ended on 30th June 2023. The methodology described below was utilised to promote and collect the consultation feedback.
- 5.3 The consultation used an online and paper survey using Snap XMP to gain feedback on the proposals. A consultation booklet, including easy read was provided to all members of the Council's Learning Curve Day Centres and their families and staff as part the survey. To ensure wide outreach and involvement of the wider community the consultation was promoted on the Council's online consultation webpage and an email sent to key stakeholders to promote the consultation and encourage participation in the survey.
- 5.4 Detailed information regarding the survey consultation and feedback received are set out in the consultation report at Appendix 1. In total 168 survey responses were received.
- 5.5 The table below indicates who the respondents were - most (44%) being people with a learning disability.

Respondents	Analysis
Are you a:	
Person with a Learning Disability	71 (44%)
Staff	63 (39%)
Carer of a person with a Learning Disability	24 (15%)
Advocate for a person with a Learning Disability	1 (1%)
Other	4 (3%)
Base	168(100%)

- 5.6 Respondents were asked whether they agreed with the differing level of support and proposed operating model. Below provides a summary of responses.

Level 1: Community and Employment Offer

- 5.7 Overall, most respondents agreed with the inclusion of Level 1: Community and Employment Offer in the proposed model, with 74% agreeing as shown in the table below.

Counts Analysis % Respondents	Total	Do you agree with Level of Support 1?		
		Yes (agree)	No (disagree)	Not Sure
Base	166	123 74%	34 21%	9 5%

- 5.8 Respondents feedback are included in Appendix 1, with some examples below:

"This is definitely needed more in the community for people with low support needs who will feel valued and lead a fulfilling life and be treated equally and not tarnished with a disability" member of staff.

"I think this is a good way of getting individuals out in the community and getting us involved in activities, meeting new friends" person with a learning disability.

- 5.9 Whilst the majority of respondents agreed with the inclusion of Level 1: Community and Employment Offer in the proposed model, there were some themes identified, including:

- limited employment opportunities
- lack of opportunities and infrastructure within the community
- transport links, and
- revamping of previous projects but also the recognition for the need for our offer to change.

Level 2: Maximising Community Connections

- 5.10 Overall, most respondents agreed with the inclusion of Level 2: Maximising Community Connections in the proposed model, with 67% agreeing as shown in the table below.

Counts Analysis % Respondents	Total	Do you agree with Level of Support 2?		
		Yes (agree)	No (disagree)	Not Sure
Base	165	111 67%	40 24%	14 9%

- 5.11 Respondents feedback are included in Appendix 1, with some examples below:

*I think this approach to maximise community connections is very exciting and will build stronger community options for the future” – **staff member.***

*“I would like to meet new people to make new friends and do activities with them like cooking” - **person with a Learning Disability.***

- 5.12 Whilst the majority of respondents agreed with the inclusion of Level 2: Maximising Community Connections in the proposed model, there were some themes identified, including:

- opportunities around direct payments and the resources to fund activities.
- staffing and support for people accessing the community resources
- development of opportunities and infrastructure within the community, and
- maximising community connections.

Level 3: Council’s Offer

- 5.13 Overall, most respondents agreed with the inclusion of Level 3: Council’s Offer in the proposed model, with 76% agreeing as shown in the table below.

Counts Analysis Respondents	Total	Do you agree with Level of Support 2?		
		Yes (agree)	No (disagree)	Not Sure
Base	164	125 76%	30 18%	9 6%

- 5.14 Respondents feedback are included in Appendix 1, with some examples below:

*“Two bespoke centres to provide the support for individuals is a sensible approach. Pooling the resources. Linking in with health, care managers and others to improve health and reduce demand on other services.” – **staff member.***

*“I would like to go out and work in the community” – **person with a Learning Disability.***

*“Day centres are an older model; I believe more volunteering projects would be beneficial for those with lower support needs” – **staff.***

- 5.15 Whilst the majority of respondents agreed with the inclusion of Level 3: Council’s Offer in the proposed model, there were some themes identified, including:

- travel time for individuals

- need to invest in our estate to build modern and bespoke facilities for the future and need to focus on assistive technology.
- 5.16 In addition, People First held 12 sessions for individuals with a learning disability, to offer support with the consultation. 3 staff drop-in sessions were held in Rhondda, Cynon and Taf Learning Curve Day Centres.

People First Sessions

- 5.17 Overall, a total of 53 surveys were completed during the 12 sessions held for people with a learning disability. Respondents were asked whether they agreed with the proposed operating model and their feedback is summarised below:

Level 1: Community and Employment Offer

- 5.18 Overall, most respondents agreed with the inclusion of Level 1: Community and Employment Offer in the proposed model, with 89% agreeing as shown in the table below.

Do you agree with this?	
Yes	47 (89%)
No	0 (0%)
Not Sure	6 (11%)

- 5.19 Respondents feedback are included in Appendix 1, with some examples below:

“More value for money.”
“Builds self-esteem.”
“Gives purpose.”
“Offers me choice.”
“I like the structures”.
“People would like to have the opportunity to volunteer and have paid work”.

- 5.20 Whilst the majority of respondents agreed with the inclusion of Level 1: Community and Employment Offer in the proposed model, there were some themes identified, including:

- being able to manage in a work environment, and
- impact on benefits.

Level 2: Maximising Community Connections

- 5.21 Overall, most respondents agreed with the inclusion of Level 2: Maximising Community Connections in the proposed model, with 92% agreeing as shown in the table below.

Do you agree with this?	
Yes	49 (92%)
No	4 (8%)
Not Sure	0 (0%)

- 5.22 Respondents feedback are included in Appendix 1, with some examples below:

“I like the idea of developing own services”.

“Needs to be a flexible model”.

“Community Hubs are a great idea. There are lots of things closing down making it more difficult for people”.

“It is good for people to get out and about”.

- 5.23 Whilst the majority of respondents agreed with the inclusion of Level 2: Maximising Community Connections in the proposed model, the need to support people in developing community connections with the right support was an identified theme and some comments are included below:

“Don’t like the idea – I like one-to-one support”.

“Should not be used to cut back on council services”.

“People would need support to do this”.

“Being scared and anxiety stops some people”.

“Not everyone can communicate with us”.

“Some environments are too noisy”.

Level 3: Council’s Offer

- 5.24 Overall, most respondents agreed with the inclusion of Level 3: Council’s Offer in the proposed model, with 98% agreeing as shown in the table below.

Do you agree with this?	
Yes	52 (98%)
No	1 (2%)
Not Sure	0 (0%)

5.25 Respondents feedback are included in Appendix 1, and whilst there were some concerns noted in relation to staffing levels, the inclusion of Level 3: Council's Offer was well received:

“Better to have more specialised centres”.

“Some people are bored in day centre, so a mix of different things is better.”

“It’s a good plan- if it comes together.”

Staff Drop-ins

5.26 A total of 33 staff took part in the sessions and were asked whether they agreed with the proposed operating model and their feedback is summarised below.

5.27 There was general support around the different levels of the proposed operating model with positive comments on the “My Day My Way” co-production and engagement approach. However, staff raised similar themes to those identified above, including:

- lack of community opportunities for people they support,
- limited infrastructure to support employment and volunteering,
- need for investment in our buildings, and
- impact and possible changes to on their role moving forward.

5.28 In conclusion, the proposed new co-produced Day Services Strategy and operating model has been positively received and clearly evidences that people who use our services are ready for change and wanting to co-design, lead and develop on services. There were no themes identified during the consultation that could not be mitigated.

6. RECOMMENDATIONS AND NEXT STEPS

6.1 Taking into account the outcome of the consultation, which was informed by what people told us through the “My Day My Way” engagement and supported by information contained in this and previous reports, it is recommended that the Cabinet agree the implementation of the proposed co-produced Day Services Strategy and operating model for people with a learning disability, as set out in paragraph 4.4 and 4.12 above.

6.2 At its meeting in May 2023, the Cabinet will recall that the following commissioning intentions and market developments had been identified to form the basis of a recommended action plan for implementation and remodelling of the current day services offer in line with the agreed operating model:

6.2.1 To ensure people feel safe and healthy we will:

- Reduce inequalities by providing improved and equitable services across Rhondda Cynon Taf.
- Provide access to high quality, safe and effective support.
- Promote the importance of maintaining friendships and relationships to reduce loneliness.

6.2.2 To continue building connected communities we will:

- Maximise opportunities within the Community Hubs.
- Develop partnership working with all areas of the Council.
- Develop micro and social enterprises.
- Provide more paid employment and volunteering opportunities.

6.2.3 To maximise digital engagement and build and improve connections we will:

- Produce accessible, easy-read information.
- Develop an accessible website.
- Promote and encourage use of the Insight App.
- Improve our offer for technology skills using assistive technology and technology support sessions.

6.2.4 To improve access to public transport which meets people's needs we will:

- Expand the travel training opportunity.
- Maximise opportunities with representative groups to share experiences to travel together.
- Influence public transport providers to recognise people's needs. Including accessibility of timetables.

6.2.5 To provide more accessible options for opportunities during the day, evenings, and weekends we will:

- Maximise what the community can offer for example, Community Hubs and other resources.
- Support our stakeholders to develop more opportunities and options that ensure collaboration and coproduction.
- Establish and promote what is available.

6.2.6 To ensure people receive the best support to suit their needs we will:

- Provide specialist care and support for people with complex needs, including those with autism and physical and multiple learning disabilities.
- Explore with our existing partners and providers to develop a tailored service within the community and establish wider community connections.
- Provide tailored support for employment and volunteering.

6.2.7 To ensure people have a good place to live we will:

- Embed co-production in the service design and delivery of "My Home My Way," the next stage of the Learning disability Transformation programme in respect of our re-tender for supported living.
 - We will build upon what people are already telling us in order to support people to have a good place to live.
- 6.3 If the proposed co-produced Day Strategy and operating model is approved by the Cabinet, an individual's assessed eligible need may be met more appropriately by alternative provision through remodelling our existing service offer. Whilst it is appreciated that the implementation of the co-produced Day Strategy and operating model may cause anxiety for individuals who currently access the service and their families, Adult Services will ensure that:
- all existing day service individuals and their families will be fully supported with individual plans to meet their assessed needs;
 - people with complex needs who currently use the Council's day service, will continue to be supported under the proposed new service model based on their assessed need and risk;
 - for others with lower needs, in particular those who currently access our work projects, we would work with them on an individual basis to identify alternative care and support choices in the community that would make for a stimulating and enjoyable experience.
- 6.4 The overall impact of the implementation of the proposed new model would be mitigated through the planned approach to gradually phase out non-complex care from within the Council's day service provision, based on assessed need and risk. For those that might need our services in the future, only those with complex needs would be able to access day care services in the future. Those with non-complex needs would be signposted and supported to access other forms of support as part of the social work care and support planning process.

- 6.5 Having due regard to the consultation, there is a need for Adult Services to start to redesign its day services model for people with a learning disability to ensure our offer achieves the best possible individual outcomes for people in the more cost effective and efficient ways. Therefore, subject to Cabinet approval, it is proposed that:
- 6.5.1 The Council's day service provision is remodelled and moves to a new East and West structure, alongside smaller community-based groups based on need and demand. If agreed:
- it will involve no change to an individual's level of care and support they receive. Care staff will also be relocated with them to promote a seamless transition and to provide continuity of care;
 - officers will contact all current people registered at the Council's day service and their families to discuss the proposal with those directly affected and provide additional support and, if necessary, a reassessment to ensure their needs will be appropriately met;
 - staff structures will need to be reviewed and any potential employment implications for staff will need to be consulted upon prior to any change in service;
- 6.5.2 A co-produced review of the Council's work-based projects, shown in the table below, is undertaken in line with the proposed operating model to explore alternative care and support options for individuals who access them to better meet their personal outcomes while being more cost effective, through for example:
- direct payments;
 - commissioned third sector and supported living providers;
 - supported employment agencies and employers.

However, it is expected that some individuals may need to access support in the Council's core day centres, based on a reassessment of their need and risk.

Work-based Project Name	Individuals accessing service	Total days attendance per annum	Cost per attendance	Total cost of Service
Aberaman Printing and Embroidery	7	588	£143	£83,952
Café 50	5	588	£163	£95,763
Learning Curve Catering	6	363	£336	£121,798
Cwm Cycling	12	525	£88	£46,200
Horticulture	10	988	£110	£108,625
Maesnewydd Garden Centre	24	1038	£215	£223,063
Rhondda Cycling	8	338	£178	£60,075
Total	72	4425		£739,475

If agreed:

- all individuals will be offered opportunities to access alternative work-based support opportunities or be supported to access different support to achieve what matters to them, in line with their assessed needs;
- the proposal may cause anxiety for individuals who currently access the projects and their families. Officers will contact them to discuss the proposal with those directly affected and will offer the additional support of a social care worker or advocate, as necessary;
- staff structures will need to be reviewed and any potential employment implications for staff will need to be consulted upon prior to any change in service.

7. CONSULTATIONS / INVOLVEMENT

- 7.1 Engagement activity has already been undertaken in the development of the draft co-produced Day Services Strategy and operating model proposal for people with a learning disability.
- 7.2 At its meeting in May 2023, the Cabinet gave approval to undertake targeted consultation on the proposals reported to enable them to make informed decisions on the future of the Council's day services for people with a learning disability in Rhondda Cynon Taf.
- 7.3 Consultation started on 31st May 2023 and ended on 30th June 2023 and consultation feedback is available at Appendix 1 and a summary included in Section 5 above. There will be further appropriate consultation and engagement with people with a learning disability, and their families, staff and other key stakeholders, subject to Cabinet approval, of the recommendations in Section 2 above.

8 EQUALITY AND DIVERSITY IMPLICATIONS / SOCIO-ECONOMIC DUTY

- 8.1 An Equality Impact Assessment (EIA) informed by the consultation feedback regarding the proposed co-produced Day Services Strategy and operating model for people with a learning disability has been completed and has informed the final recommendations set out in this report. A copy of the EIA is attached at Appendix 2.
- 8.2 The key potential impacts of the proposals on people with protected characteristics particularly people with disabilities and carers are set out in the EIA. Whilst there are changes to the Council's day services provision and offer for people with a learning disability currently supported by Adult Services, the focus will continue to be on meeting

assessed care and support needs through existing and, if relevant, new provision so any potential impact will be minimalised.

- 8.3 The Council will take account of any challenges which the people potentially affected by the proposals in this report face, both in terms of ongoing engagement and in ensuring that the impact of any changes is mitigated as detailed in the impact assessment, if they are to be implemented.

9. WELSH LANGUAGE IMPLICATIONS

- 9.1 A Welsh Language Impact Assessment has been prepared (attached at Appendix 3) and confirms there are no negative or adverse Welsh Language implications associated with implementing the recommendations set out in Section 2 above.

10. FINANCIAL IMPLICATIONS

- 10.1 The proposed new Strategy and operating model, if agreed, would provide a more cost-effective and sustainable day service offer, the implications of which will be considered as part of the proposed implementation action plan.
- 10.2 In addition, a review of work-based projects, if agreed, could generate an estimated revenue saving of around £220,000 in a full year, whilst continuing to fully meet the assessed needs of individuals. These savings would be ring-fenced and reinvested back into Adult Services budgets enabling the Council to maintain these essential care and support services.

11. LEGAL IMPLICATIONS OR LEGISLATION CONSIDERED

- 11.1 The Council's day service provision for people with a learning disability has been provided as part of the Council's service provision to meet assessed needs under the Social Services and Wellbeing (Wales) Act 2014, but it is not a specific statutory provision.
- 11.2 Subject to the agreement of the recommendations in Section 2 above, all individuals affected by these changes will be offered support on an individual basis ensuring their assessed needs continue to be met in line with our statutory obligations.

12. LINKS TO THE CORPORATE AND NATIONAL PRIORITIES AND THE WELLBEING OF FUTURE GENERATIONS ACT.

- 12.1 This report supports two of the Council's corporate priorities, namely:
- People - promoting independence and positive lives for everyone.

- Living within our means - where services are delivered efficiently to achieve value for money for the taxpayer.
- 12.2 The proposals in this report, subject to approval, would allow the Council to meet the requirements of the Social Services and Wellbeing (Wales) Act 2014 and the Wellbeing of Future Generations (Wales) Act 2015. They meet the needs of people with a learning disability and their families and carers, including those with more complex needs are more sustainable and increases focus on the services offered, which promote choice, wellbeing, and independence, resulting in the wellbeing goals of a Wales of cohesive communities, a healthier Wales and more equal Wales are supported. Due regard has also been made to the five ways of working, included in the Wellbeing of Future Generations (Wales) Act 2015.
- 13. ELECTORAL WARDS AFFECTED**
- 13.1 Subject to approval, the recommended proposals will most likely impact on people with a learning disability, their families and carers, and staff from across the County Borough.
- 14. CONCLUSIONS**
- 14.1 This report provides key information evidencing the need to transform the Council's day service offer for people with a learning disability in order to:
- respond to the engagement feedback from people who use services and their families as to what they would like day services to look like and deliver now and in the future;
 - meet the current and future increasing need and complexity of the people we support and develop sustainable opportunities for them;
 - meet the expectations from people we support and their families and carers for more outcome-based opportunities focused on individual progression and achievement that promotes independence not dependence;
 - recognise people's abilities, not disabilities, and that everyone with a learning disability can make a positive contribution to the community in which they live;
 - improve the delivery of the day service offer, including the current employment and skills projects in the most efficient and cost-effective way.

- 14.2 In order to achieve the transformation required and ensure the Council's day service offer meets the aspirations of current and future people with a learning disability, it is proposed that the new co-produced Day Services Strategy and operating model developed from what people told us during extensive "My Day, My Way" engagement, is implemented, as recommended in Section 2 of this report. In doing so, it will help shape the future service offer to ensure that services are arranged and delivered in a way that achieves the best possible individual outcomes for people and make the best use of Council resources.

LOCAL GOVERNMENT ACT 1972

AS AMENDED BY

THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985

RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL

CABINET

20TH NOVEMBER 2023

LEARNING DISABILITY DAY SERVICES OFFER

**REPORT OF DIRECTOR OF SOCIAL SERVICES IN DISCUSSION WITH
CLLR G CAPLE, CABINET MEMBER FOR HEALTH & SOCIAL CARE**

Background Papers

Cabinet: 20th July 2021

Cabinet: 15th May 2023