



## **RHONDDA CYNON TAF**

### **RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

#### **STANDARDS COMMITTEE**

**27 NOVEMBER 2020**

### **PUBLIC SERVICES OMBUDSMAN FOR WALES – CODE OF CONDUCT CASEBOOK**

#### **REPORT OF THE MONITORING OFFICER**

#### **1. PURPOSE OF REPORT**

To receive the Ombudsman's Code of Conduct Casebook (Issue 23) produced by the Public Services Ombudsman for Wales.

#### **2. RECOMMENDATION**

2.1 To note and consider the contents of the Ombudsman's Code of Conduct Casebook (Issue 23) published by the Public Services Ombudsman for Wales.

#### **3. BACKGROUND**

3.1 The Public Services Ombudsman for Wales produces quarterly Code of Conduct casebooks.

3.2 Issue 23 of the Code of Conduct Casebook, covers the period October - December 2019, and is attached as Appendix 1 to the report.

3.3 Members should note that the Casebooks are able to be accessed via the Ombudsman's Website and the following link:

[Code of Conduct Casebooks](#)

**LOCAL GOVERNMENT ACT 1972**

**AS AMENDED BY**

**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

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**BACKGROUND PAPERS**

**Freestanding Matter**

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