

RHONDDA CYNON TAF COUNCIL CABINET

Minutes of the meeting of the Cabinet held on Wednesday, 11 September 2019 at 2.00 pm at the Council Chamber, The Pavilions, Cambrian Park, Clydach Vale, Tonypandy, CF40 2XX.

County Borough Councillors - Cabinet Members in attendance:-

Councillor A Morgan (Chair)

Councillor M Webber Councillor A Crimmings Councillor M Norris Councillor R Lewis

Officers in attendance

Mr D Powell, Director of Corporate Estates Mr C Bradshaw, Chief Executive Mr C Hanagan, Service Director of Democratic Services & Communication Mr G Isingrini, Group Director Community & Children's Services Mr N Wheeler, Group Director – Prosperity, Development & Frontline Services Mr R Evans, Director of Human Resources Mr S Gale, Director of Prosperity & Development Mr A Wilkins, Director of Legal Services Mr B Davies, Director of Finance & Digital Services Ms G Davies, Director of Education and Inclusion Services Ms J Bow, Head of Service - Accommodation Mr N Elliott, Director of Adult Services Mr D Powell, Director of Corporate Estates

Others in attendance

Councillor P Jarman Councillor L Jones Councillor W Jones Councillor S Rees Councillor J Williams Councillor R Yeo

27 DECLARATION OF INTEREST

In accordance with the Council's Code of Conduct, County Borough Councillor W Jones declared the following personal interest in respect of agenda item 3: "My mother attends Ystradfechan Care home for respite".

28 MINUTES

The Cabinet **RESOLVED** to approve the minutes of the 18th July 2019 as an accurate reflection of the meeting.

29 MODERNISATION OF RESIDENTIAL CARE AND DAY CARE FOR OLDER PEOPLE

The Group Director, Community & Children's Services provided Members with a comprehensive overview of the report before them, providing detailed information in relation to the consultation undertaken on the proposals, the rationale for the proposals on both a local and national level and the findings and suggested recommendations to be taken forward, regarding the future provision of the Council's residential care homes and day services in light of the consultation feedback received.

The Group Director spoke of the need for the Council to review the residential care home and day care provision that it delivers internally as part of the modernisation of the future long term care it commissions for older people. He added that doing nothing in respect of each proposal was not a viable option and without exploring the potential for re-designing the way that adult care was provided, it would not be possible to meet people's changing expectations and increasing demand within the resources available. This recognition for the need to change was also highlighted by the Care Inspectorate Wales.

The Group Director referenced the positive investment already taken forward across the County Borough with the Councils Extra Care facilities and the benefits that such provision provided, allowing residents to live independently, although accessing a package of care if and when required.

In respect of day care services it was noted that while the service provision remains popular among the people that use them and provides essential respite for carers, attendance at older people's day centres has shown a decline over recent years, with the Group Director commenting that the provision no longer represents the most effective response to meeting people's needs.

The Group Director reported on the consultation undertaken over a period from 14th January 2019 to 8th April 2019, following a decision by Cabinet on the 21st November 2018 in respect of the preferred options for the future service delivery model for the Council's residential care homes and day care services within Rhondda Cynon Taf. Members were advised that the results of the feedback were also subject to scrutiny at the Overview and Scrutiny Committee meeting on the 22nd July, with the comments from which forming part of the report, to assist Members in their deliberations.

Members were referred to sections seven and eight of the report, which, following consideration of the consultation feedback and the views of Overview & Scrutiny, provided an outline of the preferred options for future service delivery model for the council's residential care homes and day care services for older people.

Before concluding his review the Group Director advised of the timely discussions taken forward with staff and Trade Unions throughout the process to date adding that if the proposals were taken forward then a phased approach would be taken forward in respect of the decommissioning of services. He also reinforced the message that the review undertaken was necessitated due to the need for change and to take forward the modernisation agenda and not due to austerity measures.

The Cabinet Member for Adult Community Services & Welsh Language thanked the Group Director for the comprehensive summary and took the opportunity to pay tribute to all the staff within the service, commenting on the excellent provision of care currently delivered by all staff involved in both residential and day care settings, which he added was echoed by residents.

The Cabinet Member spoke of the various strategic conversations directing the need for review of services, touching on the extra care strategy and regional commissioning policy and also spoke of the need of the greater expectation of current and future generations into the services that need to be provided. The Cabinet Member referenced the informative work carried out through the independent review that was commissioned by the Council, the Council's consideration of the information and the resulting consultation that was undertaken with the feedback presented before Members today. The Cabinet Member spoke of the need and importance for the Council to retain a presence within the market provision going forward and for the Council to take a leading role in the provision and commissioning of services for the benefits of its residents.

The Leader of the Council took the opportunity to advise of any potential staff implications resulting from any decision taken forward, and confirmed that no compulsory redundancies would be enforced, and requested to Members that this commitment be added to the recommendations when voted upon, to which Members agreed.

The Deputy Leader welcomed the commitment in respect of no compulsory redundancies and reiterated her thanks to the staff and service provided to some of the most vulnerable of residents across the County Borough. The Deputy Leader also referenced the excellent new facilities within the Extra Care provision which she added provided investment in to the future wellbeing and provided the best provision that met resident's needs. The Deputy Leader commented on the decommissioning proposal and queried how such a process would be managed if taken forward and requested that a single point of contact be put in place to manage all communication with both staff and residence. The Group Director confirmed that such a process was already in place with an appropriate advocate working with staff, residence and families. The Deputy Leader also looked for assurance that to the best of the Council's ability, any resident affected by any potential changes taken forward, would only be required to move once, to reduce any stress or inconvenience to them and their family, to which the Group Director confirmed.

The Deputy Leader concluded by thanking the Overview and Scrutiny Committee for their consideration of the consultation feedback and their valuable contribution to the process.

The Cabinet Member for Education and Inclusion services commented that in respect of the proposals before Members, the quality of care was not in question but was centred around the future needs of residents adding that this was at the forefront. The Cabinet Member queried whether the proposed model provided for catered for residents with 'more complex' needs? The Group Director confirmed that there was this opportunity available through the options provided.

The Cabinet Member for Enterprise, Development & Housing welcomed the provision within the Rhondda Fach area, commenting on the importance to have a spread of provision across the County Borough.

The Cabinet Member for Environment, Leisure & Heritage Services spoke of her close affinity with the service, through previous family residency within the care setting and reiterated the excellent quality of care that was provided, although

acknowledged that the current provision was not sustainable going forward with many residents wanting to live independently for as long as possible, with the Cabinet Member referencing such possibility through the Extra Care facilities. These sentiment were echoed by the Cabinet Member for Children and Young people who spoke of the need to provide care provision that everyone would want to see for family and friends and for themselves. The Cabinet Member also referenced the possibilities within the Extra Care provision for the care to progress with the residents.

The Cabinet Member for Stronger Communities, Well-being & Cultural Services acknowledged the need for the Council to retain a presence in the market and referenced the position in other Authorities, with some having very little or no Local Authority provision. The Cabinet Member queried whether the proposal contained within the report provided the right balance going forward and whether the numbers to be retained provided a significant presence? The Group Director confirmed that in his opinion the proposals created the correct balance and a significant presence for the Local Authority, especially when compared to other Authorities. He added that the definition of complexity allowed the Authority to be flexible and spoke of the work that could be undertaken with the independent sector to develop.

The Cabinet Member for Corporate Services reiterated previous comments, advising that the review into residential and day care services was not a savings exercise and spoke of the large investments already taken forward through the Extra Care strategy, with a £50m investment on top of the initial investment. He added that those centres proposed to remain would also benefit from investment to ensure they were fit for purpose going forward.

With the agreement of the Leader, as Chairman of the Committee, the following County Borough Councillors and Members of the public spoke on this item to which Members and Officers responded to:

- Councillors S Rees, P Jarman, L Jones, J Williams, W. Jones & R Yeo.
- Dr L Arthur

The Leader further commented on the investment taken forward in respect of the service provision and again reiterated that no savings had ever been forecast with any of the proposals suggested to be taken forward. He also added that the provision could not stay the same and it was important that any changes that were taken forward were managed in a sensitive manner for all involved. He added that in respect of the day centres officers would work with current users to look at different methods of delivery and again reiterated and provided assurances that none of the services would simply stop, but a transitional change would be taken forward.

The Cabinet Member for Adult Community Services & Welsh Language thanked each speaker for their contributions, thanked the respondents to the consultation feedback and the contributions of the Overview & Scrutiny Committee Members and reflected upon the points raised. He also welcomed the assurances advised upon by the Leader in respect of 'no compulsory redundancies'. Following his summing up it was **RESOLVED**:

1. That following consideration of the responses to the consultation on the

future service delivery model for the Council's residential care homes and day care services, the officer responses to the key themes highlighted from the consultation, the additional information provided in this report and the Equality Impact Assessment and for the reasons outlined in Section 7 of the report, agrees to initiate a further 12 week period of public, staff and resident consultation on the preferred option for the future of the Council's residential care homes, namely that the Council retains the level of provision of residential care homes, as detailed below, focussed on complex needs, residential reablement and respite care which is based on a determination of the market share and considered need required in each of the Rhondda, Cynon and Taf geographical areas:

CARE HOMES PROPOSED TO BE RETAINED

- Clydach Court Residential Care Home, Trealaw
- Ferndale House Residential Care Home, Ferndale
- Pentre House Residential Care Home, Pentre
- Tegfan Residential Care Home, Trecynon
- Troed Y Rhiw Residential Care Home, Mountain Ash
- Cae Glas Residential Care Home, Hawthorn
- Parc Newydd Residential Care Home, Talbot Green

CARE HOMES PROPOSED TO BE DECOMMISSIONED

- Bronllwyn Residential Care Home, Gelli
- Ystradfechan Residential Care Home, Treorchy
- Dan Y Mynydd Residential Care Home, Porth
- Garth Olwg Residential Care Home, Church Village
- **2.** That the proposed 12 week consultation runs for the period 30th September 2019 until 5 p.m. 20th December 2019.
- **3.** To receive a further report summarising the results of the proposed consultation exercise and feedback received, prior to any decision(s) being made in relation to the proposal referred to in point 1 above.
- **4.** To continue to restrict admissions to the Council's residential care homes, other than in exceptional circumstances where an alternative placement that can meet the assessed need is not available. This is in order to minimise any potential impact on residents until such time as Cabinet considers the results of the proposed consultation exercise and any decision(s) it may take in relation to the proposal.
- **5.** To implement the preferred option for the Council's day services for older people as consulted upon; namely that the Council develops a new day services model and change programme as part of the planned programme of transformation for adult services.
- **6.** That the Director of Adult Services establishes an Older People's Day Services Programme Steering Group to co-produce and oversee the phased implementation of the new service model.

7. That as part of any proposal that maybe agreed by Cabinet, then any change management process that follows, will ensure that no compulsory redundancies occur amongst the existing staff employed within the current Residential or Day Care settings.

N.B Following conclusion of this item the Leader called for a 5 minute adjournment of the meeting.

The following County Borough Councillors left the meeting following conclusion of this item: P Jarman; W Jones; J Williams & R Yeo.

30 CLOSURE OF GELLI COMMUNITY RECYCLING CENTRE

The Group Director for Prosperity, Development and Frontline Services provided Members with an overview of the consultation responses received in respect of the proposal to close Gelli Community recycling Centre.

Members were reminded of the rationale for the proposal with the Group Director advising that due to the size of the centre, the limited access and poor parking arrangements, the centre was unable to provide the same service as the other six Community recycling centres based in the County Borough. He added that the centre had also been subjected to a high number of break-ins over the last 5years and had been the target of vandalism - as such the level of services it was able to offer residents was greatly reduced and less cost effective than other sites. The current usage of the Gelli site was also far less than both Treherbert and Dinas.

Members were advised that a Consultation took place between the 8th July and the 5th August with eleven written responses received and a broad summary of the responses were presented to Members.

The Cabinet Member for Environment, Leisure & Heritage Services spoke of the issues affecting the Gelli site and the negative impact this was having on users, with staff having to turn residents away. The Cabinet Member also referenced the usage with on average Gelli taking CRC taking in 100ton per month, whilst Treherbert averages over 400ton and Dinas 700t per month. The Cabinet Member commented that if the proposal was taken forward then due to the other facilities in a short distance the impact of users would be minimal. She added that even with the closure the service provided would still exceed the recommended number of CRC's per household.

The Leader and Deputy Leader also commented on the proposal and the consultation results noting the provisions that were still available and the reasonable travelling distance between the current sites. The Leader also commented upon the investment recently taken forward with some of the other sites within the County Borough for the benefit of residents.

Following discussions it was **RESOLVED**:

1. That following consideration of the consultation responses and the information provided to Members to the closure of the Gelli Recycling Centre.

31 CWM TAF SAFEGUARDING BOARD ANNUAL REPORT 2018/19

The Group Director, Community & Children's Services provided Members with the Cwm Taf Safeguarding Board Annual Report, which looked to demonstrate the Boards effectiveness in exercising its functions during the 2018/19 financial year.

Members were provide with details in respect of safeguarding practices, collaboration, engagement, participation and communication, information, training and learning, as set out within the report.

The Cabinet Member for Adult Community Services & Welsh Language spoke positively on the report and the work being undertaken in respect of Safeguarding. These comments were also reiterated by the Cabinet Member for Children & Young People in respect of the work undertaken by the Board for Children & Adults.

It was **RESOLVED**:

1. To note and endorse the content of the Cwm Taf Safeguarding Board Annual Report for 2018/19.

N.B During consideration of this item, County Borough Councillor L Jones left the meeting.

32 PUBLIC SERVICES OMBUDSMAN FOR WALES - ANNUAL REPORT AND LETTER 2018-2019

The Director of Legal Services provided Cabinet Members with the details of the publication of the Public Services Ombudsman for Wales' ('PSOW') Annual Report and Annual Letter to Rhondda Cynon Taf Council for 2018-2019.

In addition, Members were provided with a brief overview of the new powers attributed to the Public Services Ombudsman through the Public Services Ombudsman (Wales) Act 2019, which included allowing the PSOW to undertake own initiative investigations when required in the public interest.

Whilst going through the Annual report Members were provided with a general summary of complaints received and acted upon by the Ombudsman before the Director advised of the position in respect of RCT. Members learnt that during 2018-2019 36 complaints (for periods 2017/2018 - 36 and 2016/2017 - 47) were received by the PSOW relating to RCT. Adjusted for population the average expected to be received by the PSOW for a local authority the size of Rhondda Cynon Taf would be 68, and the Director added that this figure compares favourably. Zero complaints were investigated by the PSOW against an average (adjusted for population size) of 2 Wales wide.

The Deputy Leader and Cabinet Member for Council Business spoke positively of the report and its findings in respect of Rhondda Cynon Taf Council and also referenced the new powers available to the Ombudsman Office in respect of the 2019 Act and how these would be used going forward.

It was **RESOLVED**:

1. To note the Public Services Ombudsman for Wales' Annual Report and Annual Letter to RCTCBC Council 2018-2019.

33 CORPORATE PARENTING BOARD ANNUAL REPORT 2018/19

The Service Director Democratic Services and Communication presented Members with the Annual Report of the Corporate Parenting Board for 2018/19, as required under the Leaders Scheme of Delegation.

As Chair of the Corporate Parenting Board, the Cabinet Member for Children & Young People commented on the report and the work undertaken by the Board during the year commenting on the aspirations within the plan and positive working relationship with Scrutiny. The Cabinet Member thanked the Members and Officers for their commitment and work over the Municipal Year.

It was **RESOLVED**:

1. To note the Corporate Parenting Board Annual Report 2018/19.

34 CABINET WORK PROGRAMME: 2019- 2020 MUNICIPAL YEAR

The Service Director of Democratic Services and Communication provided Cabinet Members with a draft work programme for the 2019-20 Municipal Year, which listed matters requiring consideration by Cabinet. The Service Director commented that utilising the programme assists with openness and transparency of the decision making process within the Council and gives greater opportunity for Pre-Scrutiny.

Members were referred to Appendix 1 of the report and were advised that the programme is a live document to allow for any additional / deletion of reports throughout the year . The Service Director added that the consultation outcomes in respect of residential care, as earlier agreed by Members at the days meeting would be added to the work programme going forward.

The Deputy Leader and Cabinet Member for Council Business welcomed the programme. It was **RESOLVED**:

1. To approve the Cabinet Work Programme for the 2019-20 Municipal Year and to receive a further update on a 3 monthly basis

35 LEADERS SCHEME OF DELEGATION

Members noted the updated Leaders Scheme of Delegation for the 2019-20 Municipal Year.

This meeting closed at 4.10 pm

Cllr A Morgan Chairman.