



## **RHONDDA CYNON TAF**

**RHONDDA CYNON TAF COUNTY BOROUGH COUNCIL**

**STANDARDS COMMITTEE**

**20 SEPTEMBER 2019**

**PUBLIC SERVICES OMBUDSMAN FOR WALES – CODE OF CONDUCT CASEBOOK**

**REPORT OF THE MONITORING OFFICER**

**1. PURPOSE OF REPORT**

To receive the Ombudsman's Code of Conduct Casebook (Issue 20) produced by the Public Services Ombudsman for Wales.

**2. RECOMMENDATION**

2.1 To note and consider the contents of the Ombudsman's Code of Conduct Casebook (Issue 20) published by the Public Services Ombudsman for Wales.

**3. BACKGROUND**

3.1 The Public Services Ombudsman for Wales produces quarterly Code of Conduct casebooks.

3.2 Issue 20 of the Code of Conduct Casebook, which covers the period January-March 2019, is attached as Appendix 1 to the report.

3.3 Members should note that the Casebooks are able to be accessed via the Ombudsman's Website and the following link:

[Code of Conduct Casebooks](#)

**LOCAL GOVERNMENT ACT 1972**

**AS AMENDED BY**

**THE LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985**

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**BACKGROUND PAPERS**

**Freestanding Matter**

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